

The natural choice for incident management



COMMAND takes control

The perfect partner to any protection plan, COMMAND takes control - a system that manages the process during every incident, so you don't have to.

COMMAND's powerful workflow tool provides you with complete assurance that the process you require is acted upon at the time of incident, capturing the right information and communicating to the right people in the right way at the right time.

The web-based system means you have 24/7 access to review incidents, access audit trails, update contact details for alerts sent to your people, identify high risk areas and analyse processes.

Robust Technology

In today's fast paced technological era, First Security is constantly keeping up to date with the latest innovations to ensure we always provide the most cost effective and productive solution for your security needs.

Using one of the UK's most powerful communication platforms, workflows are created and communicated through robust processes, facilitating automated, direct, targeted and fully configurable actions. Its automated escalation ability provides peace of mind that any incident will be dealt with in the manner and at the level as dictated by you, while consistently recording data on incidents as they happen.

Workflows are designed by you, while collaborating with our expert incident management team to ensure the processes are thorough, relevant, compliant and meet your business' requirements. Fully tailored, and always live, any process or detail can be amended with ease.

Automated notifications are sent out to your people via SMS, email, pager or voice call. This means your people are notified at the right step in the process through the most suitable medium.

The Powerful Combination

Whether our guards are protecting your financial institution, art gallery, retail centre, industrial park, government building, hospital or warehouse - COMMAND allows our guards to respond immediately without compromising process.

Partnering COMMAND with our manned guarding delivers an intelligent and responsive service that protects your people, property, profit and brand.

For more information call
020 7837 5424 or visit
www.first-security.co.uk



COMMAND
Continuity | Communication | Control



FIRST SECURITY